

Hi! I'm Jam! I'm on the customer care team at Invoice America, where we're here to help!

Today, I'm here to talk to you about submetering. What is it...and what benefit does it bring **you** right where you live?

Your property has made the investment to bring the benefit of submetering to you! Submetering is simply a technology that uses additional meters installed inside your apartment that measures and monitors the apartment's utility usage, that allow utilities to be measured in order to ensure that you're only paying for **what you use**.

We all use our utilities differently...a family of four for instance will usually use much more water or electricity in their household than an individual tenant, or a couple in the same multi-family community. Sure, that's not always the case, there **are** plenty of families that are very conscious about their utility consumption, and that's great!

Regardless of use, we all want to make sure that we're only paying for what we actually use... and not funding someone else's use (or abuse).

That's where sub metering technology comes into play. It's kind of like when you pay for minutes on your wireless phone plan. Using smart sensors, Invoice America can ensure that utility bills are fair and unbiased...**and** unique to your specific usage.

Incidentally, this also helps your building owner or management company control their costs... and that's a win-win for everyone!

As always, if you have questions or concerns about your utility bill (the one with "Invoice America" on it), you can visit us online at InvoiceAmerica.com where you'll find frequently asked

questions, tips on utility conservation, forms to contact us and of course, our phone number, to talk with our friendly customer care team!

TITLE

Submetering - a simple example.

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Submetering is a way Invoice America helps ensure that you only pay for the utilities you actually use (and not what your neighbor uses) or to identify a potential problem you may not be aware of before it gets out of hand.

Here's an example!

Sometimes a toilet flapper is stuck. If we see there is an unusual continual usage of water, we will advise the property that there may be an issue and to investigate and make any necessary repairs. This ultimately saves you money and in case that you didn't get a chance to report the issue yet, proactively eliminates costly waste of utilities.

Regardless of use, we all want to make sure that we're only paying for what we actually use... and not funding someone else's use (or abuse), or undesired consumption due to a needed repair.

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Did You Know?

Hi! I’m Jam! I’m on the customer care team at Invoice America, where we’re here to help!

One of the questions we get asked is, “Does Invoice America sell our utilities (like water or electricity)?”

NOPE! Invoice America does not sell you water, electricity or any other utility. We simply reallocate the costs from your Municipal Utility District. Our small service fee is an additional charge that covers the auditing, billing, mailing and support for the bills.

By the way, we do this efficiently and our fees are significantly lower than if you were billed directly by a Municipal Utility district! We really do save you money and ensure that you’re only paying for what you actually use.

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